

# Important Information City of Racine



## Who is Network Health?

Network Health is a Wisconsin-based health insurance company, providing health insurance for over 40 years. Our promise to our members is to be present and provide exceptional quality and service. We are more than a health insurance company, we partner with you to manage your health care, even when it's not easy. As a member of Network Health's Group Medicare Advantage Plan, near your effective date, you will receive a member guide to assist you with getting the most out of your benefits. If you have any questions about the benefits, call our sales team at **877-780-6772** (TTY 711), Monday-Friday from 8 a.m. to 5 p.m.



### Network Health Pharmacists

Network Health members have direct access to our in-house pharmacists to help with a variety of medication-related questions—and they may even save you money. Our members can talk to a Network Health Pharmacist directly by calling **920-720-1287** or **888-665-1246**.



### Find a Pharmacy

To find in-network pharmacies, visit **networkhealth.com**, click "Find a Pharmacy" then select Group Medicare Advantage from the Plan Type drop down. You must use an in-network pharmacy for covered prescriptions. In addition, using a preferred pharmacy helps to lower your copayment. Preferred pharmacies include the following.

- Walgreens
- Walmart
- Sam's Club
- Hometown Pharmacy



### Up to a 100-Day Supply of Certain Tier Mail Order Prescriptions for \$0

Members can save time by signing up for mail-order prescriptions. You'll get the convenience of having your medications shipped directly to you in secure packaging. Members can sign up for home delivery through Froedtert Mail Order, Express Scripts and Mark Cuban Cost Plus Drug Company.



### Home Delivery Options

- Froedtert Mail Order - 414-805-5690 or enroll online **froedtert.com/pharmacy/home-delivery**
- Express Scripts Mail Order - 800-316-3107 (TTY 800-899-2114) or **express-scripts.com**
- Mark Cuban Cost Plus Drug Company - **www.costplusdrugs.com**



### Look Up Medications

The formulary is a list of drugs that Network Health covers. You'll find the most common medications with information about their cost, tier, and any restrictions. To search for medications, visit **networkhealth.com/look-up-medications** and choose **2026 Group Medicare Advantage** from the dropdown.



## Extra Benefits

The Network Health Group Medicare Advantage plan has many extra benefits. For more information visit [networkhealth.com/city-of-racine](https://networkhealth.com/city-of-racine).



## Vision

Network Health offers an annual routine vision exam at participating EyeMed providers. An eye refraction is covered when performed as a part of this exam.



## Fitness

The Network Health plan includes One Pass™ fitness, designed for all fitness levels and abilities. This benefit gives you access to fitness locations nationwide, no matter where you are. The membership offers a variety of classes or access to the gym's facilities to create your own workout. If you prefer to work out from home One Pass offers virtual classes.



## Hearing

Hearing impacts your health, wellness and safety. We know how important that is, which is why we partner with TruHearing® to offer you a \$500 hearing aid allowance every three years, so you can enjoy the world around you. Your hearing benefit includes an annual routine hearing exam at a local TruHearing provider, high-quality hearing aids, hearing aid fittings and follow-up care.



## MDLive – Virtual Doctor Visits

You can connect with a board-certified physician for treatment of a wide range of conditions—24 hours a day, seven days a week. MDLIVE can assist with these conditions: acne, allergies, cold and flu, constipation, cough, diarrhea, ear problems, fever, nausea and vomiting, pink eye, rash, respiratory problems, sore throats, urinary problems and more.



## Post-Discharge Services

The Network Health Plan includes meal and food box delivery and in-home support after an in-patient hospital or skilled nursing facility (SNF) stay.



## Network Health Group Medicare Advantage Billing and Coverage

The Group Medicare Advantage plan is designed so you pay the same in and out-of-network.

- Use any provider that accepts Medicare beneficiaries, and you will pay costs as if you were seeing an in-network provider.
- Out-of-network providers can bill Network Health directly.
- Out-of-state providers are paid based on the Medicare fee schedule in the state where the service is provided.
- You have the option to travel within the United States and see any provider who accepts Medicare beneficiaries in both emergency and non-emergency situations.

Out-of-network/noncontracted providers are under no obligation to treat Network Health members, except in emergency situations. Please call our member experience number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

Network Health Medicare Advantage Plans include PPO plans with a Medicare contract. Enrollment in Network Health Medicare Advantage Plans depends on contract renewal. H5215\_4739-02a-0925\_M