
 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.my.centivo.com](http://www.my.centivo.com) or call 1-888-506-1630. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	In- <a href="#">Network Providers</a> : \$3,500 Individual / \$6,400 Family <a href="#">Out-of-Network Providers</a> : \$6,400 Individual / \$12,800 Family	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. <a href="#">Preventive care</a> before you meet your <a href="#">deductible</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <a href="#">deductibles</a> for specific services?	No. There are no other specific <a href="#">deductibles</a> .	You don't have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	In- <a href="#">Network Providers</a> : \$4,000 Individual / \$8,000 Family <a href="#">Out-of-Network Providers</a> : \$8,000 Individual / \$16,000 Family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="http://www.my.centivo.com">www.my.centivo.com</a> or call 1-888-506-1630 for a list of <a href="#">network providers</a>	This <a href="#">plan</a> uses a provider <a href="#">network</a> . You will pay less if you use a <a href="#">provider</a> in the plan's <a href="#">network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the provider's charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	Yes	This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> . <a href="#">Referrals</a> are obtained by the <a href="#">primary care physician</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay Provider		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you visit a health care <a href="#">provider's</a> office or clinic</b>	Primary care visit to treat an injury or illness	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	Virtual visits and telephonic visits are the same as in-office visits.
	<a href="#">Specialist</a> visit	\$60 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	Virtual visits and telephonic visits are the same as in-office visits.
	<a href="#">Preventive care/screening/immunization</a>	\$0 <a href="#">Copayment</a> ( <a href="#">Deductible</a> does not apply)	20% <a href="#">Coinsurance</a>	You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services you need are preventive. Then check what your <a href="#">plan</a> will pay for.
<b>If you have a test</b>	<a href="#">Diagnostic test</a> (x-ray, blood work)	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	None
	Imaging (CT/PET scans, MRIs)	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	<a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
<b>If you need drugs to treat your illness or condition</b> More information about <a href="#">prescription drug coverage</a> is available at <a href="https://www.caremark.com/">https://www.caremark.com/</a> or call 1-866-818-6911.	Tier 1 - Generic drugs	Retail: \$10 <a href="#">Copayment</a> Mail Order: \$20 <a href="#">Copayment</a>	Not Covered	Covers up to a 30-day supply (retail subscription); 31-90 day supply (mail order prescription). <a href="#">Deductible</a> applies for <a href="#">prescription drug coverage</a> .
	Tier 2 - Preferred brand drugs	Retail: \$35 <a href="#">Copayment</a> Mail Order: \$70 <a href="#">Copayment</a>	Not Covered	
	Tier 3 - Non-preferred brand drugs	Retail: \$50 <a href="#">Copayment</a> Mail Order: \$100 <a href="#">Copayment</a>	Not Covered	
	Tier 4 - <a href="#">Specialty drugs</a>	\$150 <a href="#">Copayment</a>	Not Covered	
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	<a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
	Physician/surgeon fees	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	None
<b>If you need immediate medical attention</b>	<a href="#">Emergency room care</a>	\$200 <a href="#">Copayment</a> after <a href="#">Deductible</a>	\$200 <a href="#">Copayment</a> after <a href="#">Deductible</a>	<a href="#">Copayment</a> waived if admitted.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>

Common Medical Event	Services You May Need	What You Will Pay Provider		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	<a href="#">Emergency medical transportation</a>	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	<p>All <a href="#">Emergency Services</a> are considered in-<a href="#">network</a>.</p> <p>Non-emergent use of the <a href="#">Emergency room</a> results in an additional \$250 penalty. <a href="#">Preauthorization</a> is required for non-emergent Air Ambulance.</p> <p><a href="#">Urgent care</a> is same as in-<a href="#">network</a> when outside of service area.</p>
	<a href="#">Urgent care</a>	\$75 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	<a href="#">Preauthorization</a> is required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
	Physician/surgeon fees	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	None
<b>If you need mental health, behavioral health, or substance abuse services</b>	Outpatient services	<b>Office Visit:</b> \$0 <a href="#">Copayment</a> after <a href="#">Deductible</a> <b>Partial Day Program:</b> \$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	<a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
	Inpatient services	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	
<b>If you are pregnant</b>	Office visits	\$60 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	<p><a href="#">Cost sharing</a> does not apply to certain <a href="#">preventive services</a>. Depending on the type of services, <a href="#">copayment</a>, <a href="#">coinsurance</a>, and/or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).</p> <p>Failure to obtain <a href="#">preauthorization</a> for childbirth if inpatient stay exceeds 48 hours for normal delivery and 96 hours after a cesarean delivery may result in benefits being reduced.</p>
	Childbirth/delivery professional services	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	
	Childbirth/delivery facility services	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	

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Common Medical Event	Services You May Need	What You Will Pay Provider		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	Limited to 90 visits/year combined with Private Duty Nursing. <a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
	<a href="#">Rehabilitation services</a>	\$60 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	Includes physical therapy, speech therapy, and occupational therapy.
	<a href="#">Habilitation services</a>	\$60 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	
	<a href="#">Skilled nursing care</a>	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	Limited to 90 visits/year combined with Inpatient Medical Rehabilitation. <a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
	<a href="#">Durable medical equipment</a>	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	Excludes vehicle modifications, home modifications, exercise, and bathroom equipment. <a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
	<a href="#">Hospice services</a>	\$0 <a href="#">Copayment</a> after <a href="#">Deductible</a>	20% <a href="#">Coinsurance</a>	<a href="#">Preauthorization</a> may be required. If you don't get <a href="#">preauthorization</a> , benefits may be reduced.
<b>If your child needs dental or eye care</b>	Children's eye exam	Not Covered	Not Covered	Coverage limited as required by PPACA.
	Children's glasses	Not Covered	Not Covered	Not a covered service under this <a href="#">plan</a> .
	Children's dental check-up	Not Covered	Not Covered	Coverage is limited to an oral risk assessment each year as required by PPACA.

**Excluded Services & Other Covered Services:**

Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .)		
<ul style="list-style-type: none"> <li>• Cosmetic Surgery</li> <li>• Dental Care (Adult)</li> </ul>	<ul style="list-style-type: none"> <li>• Long-Term Care</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul>	<ul style="list-style-type: none"> <li>• Routine Eye Care (Adult)</li> <li>• Routine Foot Care</li> <li>• Weight Loss Programs</li> </ul>

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://my.centivo.com>

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- **Acupuncture**
- **Bariatric Surgery** (Limited to 1 per lifetime)
- **Chiropractic Care**
- **Hearing Aids** (Limited to age 18 & younger - 1 hearing aid per every 3 calendar years)
- **Infertility Treatment** (Artificial Insemination only)
- **Private Duty Nursing** (Home Only - Limited to 90 visits/year combined with Home Health Care)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [Affordable Care Act | U.S. Department of Labor \(dol.gov\)](#) or the U.S. Department of Health and Human Services at 1-877-267-2323 x 61565 or [www.CMS.gov](#). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](#) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact Centivo at 1-888-506-1630. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA x3272 or [www.dol.gov/ebsa/healthreform](#).

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-506-1630.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-888-506-1630.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-506-1630.

Pennsylvania Dutch (Deutsch): Fer Hilf griege in Deutsch, ruf 1-888-506-1630 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-506-1630.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-888-506-1630.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-888-506-1630.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, á'gang 1-888-506-1630.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

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## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$3,500
- [Specialist copayment](#) \$60
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$3,500
<a href="#">Copayments</a>	\$20
<a href="#">Coinsurance</a>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$3,520</b>

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$3,500
- [Specialist copayment](#) \$60
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$1,100
<a href="#">Copayments</a>	\$1,100
<a href="#">Coinsurance</a>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$2,200</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$3,500
- [Specialist copayment](#) \$60
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$2,800
<a href="#">Copayments</a>	\$10
<a href="#">Coinsurance</a>	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$2,810</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.